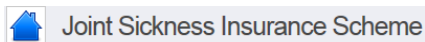




Information JSIS ISPRA:

Head of the Settlements Office:

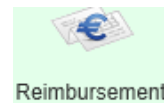
Mrs. Anna Maria SILVANO
TP 730/22
Tel: +39 0332 78 9574



To submit claims for reimbursement, please use JSIS ONLINE:

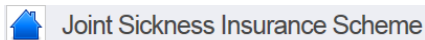


<https://webgate.ec.europa.eu/RCAM>



or send the official form duly filled in and signed with relevant original documents to the following postal address:

EUROPEAN COMMISSION
Joint Sickness Insurance Scheme
Settlements Office - **TP 740**
Via E, Fermi, 2749
I - 21027 ISPRA (Varese) Italy



To submit dental estimates, requests for prior authorisation and recognition of serious illness, please use JSIS ONLINE:



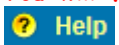
<https://webgate.ec.europa.eu/RCAM>



or send the forms dully filled in with the medical documentation to the following postal address:

EUROPEAN COMMISSION
Joint Sickness Insurance Scheme
Settlements Office - **TP 730**
Via E, Fermi, 2749
I - 21027 ISPRA (Varese) Italy

You will find the tutorials on "How to" introduce your requests online by clicking on the button

 **Help** on the right upper side of your main dashboard.

Ispra Settlements Office

Whom to contact at the Ispra Settlements Office

CONTACT US online: <https://webgate.ec.europa.eu/RCAM> 

General Queries

Tel: +39 0332 78 5757 (Mon - Fri 10:00 - 12.00 and 14:00-16:00 hrs)

Fax: +39 0332 78 5479

Direct billing

Tel: +39-0332-78 9966 (Mon - Fri 09:00 - 12.00 and 14:00-16:00 hrs)

Fax: +39-0332-78 9423

or: <https://ec.europa.eu/pmo/contact/en/form/24>

Prior authorisation - Serious Illness - Dependence

Tel: +39-0332-78 5757 (Mon - Fri 10:00 - 12.00 and 14:00-16:00 hrs)

Fax: +39-0332-78 5479

Prior authorisations for dental treatments

Tel: +39-0332-78 5757 (Mon - Fri 10:00 - 12.00 and 14:00-16:00 hrs)

Fax: +39-0332-78 5479

Affiliation Rights (Membership, family cover and JSIS certificates)

Tel: +39-0332-78 9026 - Fax: +39-0332-78 6384

Health Screening (Brussels) (Mornings only from 9am to 1 pm)

Tel: +32-2-295.38.66

or: <https://ec.europa.eu/pmo/contact/en/form/23>

Website:

- Retired staff (with access codes provided by DG HR.C1):
https://myintracomm-ext.ec.europa.eu/retired/hr_admin/en/sickness_insurance/Pages/index.aspx